

NET1 FIHRST HOLDINGS (PTY) LTD

REGISTRATION NUMBER 2009/022023/07

MANUAL IN TERMS OF SECTION 51 OF THE PROMOTION OF ACCESS TO INFORMATION ACT- ACT NO. 2 OF 2000 (“THE ACT”)

Name of the company Net1 FIHRST Holdings (Pty) Ltd	
Introduction The company is a provider of payment solutions.	
Contact details Section 51(1)(a)	
Street address:	3 rd Floor President Place, Cnr. Jan Smuts Ave & Bolton Rd, Rosebank
Postal address:	P O Box 2424, Parklands, 2121
Phone number:	+27 11 343 2000
Fax number:	+27 11 343 2057
Contact person:	Warren Segall
E-mail address:	warrens@net1.com
Internet site / website address:	www.net1.com
Auditors:	Deloitte and Touche

Section 10 guide on how to use the Act

Section 51(1)(b)

Please direct any queries to:

The South African Human Rights Commission:

PAIA Unit

The Research and Documentation Department

Postal address: Private Bag 2700, Houghton, 2041

Telephone: +27 11 877 3600

Fax: +27 11 403 0668

Website: www.sahrc.org.za

E-mail: PAIA@sahrc.org.za

Records of the company, which are available in accordance with any other legislation

Section 51(1)(d)

1. Companies Act 71 of 2008
2. Constitution of RSA Act 108 of 1996
3. IFRS Framework
4. Income Tax Act 58 of 1962
5. Prevention and Combating of Corrupt Activities Act of 2004
6. Promotion of Access to Information Act 2 of 2000
7. Protected Disclosures Act 26 of 2000
8. Protection of Constitutional Democracy Against Terrorist and Related Activities Act 33 of 2004
9. Protection of Personal Information Act 4 of 2013
10. Tax Administration Act No 28 of 2001
11. Value Added Tax Act No. 89 of 1991
12. Prevention of Organised Crime Act 121 of 1998
13. Financial Intelligence Centre Act 38 of 2001, Amended.
14. Section 28 of the FIC Act (Guidance Note 05)
15. Electronic Communications Act 36 of 2005
16. Financial Action Task Force Guidance on Politically Exposed Persons (recommendations 12 and 22)
17. Trust Properties Controls Act

Latest Notice in terms of section 52(2)

Section 51(1)(c)

We set out the categories of records for Net1 FIHRST Holdings (Pty) Ltd which are already publicly available without you having to request access in terms of the Act:

- | | |
|---|------------------------|
| 1. Annual financial statements | Registrar of Companies |
| 2. Memorandum and Articles of Association | Registrar of Companies |
| 3. Contents of the register of directors | Registrar of Companies |

Request procedure and records that may be requested

Section 51(1)(e)

The request procedure

Every request must contain the information set out on paragraphs 1 to 6 below, and must substantially correspond with the prescribed form, refer **Annexure B** attached as a copy.

Warren Segall has been delegated with the task of receiving and co-ordinating any requests for access to records in terms of the Act. Each request should specify the description of the record concerned, and the location of the record if known.

1. Provide sufficient particulars of the records required to enable the company to identify the record or records requested and the requester.
2. Indicate the form of access required
3. Specify a postal address or fax number in South Africa, or an e-mail address.
4. Identify the right you want to exercise or protect and give an explanation why the record is needed for this purpose.
5. Indicate the form of reply to your request, other than a written reply, which you prefer, with the relevant particulars.
6. Give proof of the capacity in which you are acting, if requesting access on behalf of another.

Once complete, you can mail it to:

Designation of person: Group Compliance Officer

Name of company: Net1 FIHRST Holdings (Pty) Ltd

Postal address: P O Box 2424, Parklands, 2121

Or, you can fax it to +27 11 343 2057 or e-mail it to warrens@net1.com

The request for access to records will deem to have been made once the form has been received by our offices.

Should you require greater clarity, we refer you to the Guide which will be published by the Human Rights Commission. It will describe in each official language:

1. What the objects of this Act are
2. The details of each private body
3. The process that needs to be followed in order to make a request
4. How to get copies of the Guide at no charge
5. How to get access to the manual of a private body
6. All the remedies available in law to you.

We set out below a description of the subjects on which Net1 FIHRST Holdings (Pty) Ltd holds records and, below the subject headings, the categories of records held on each subject.

Company records	Customer-related records	Other records
Accounting and Finance	Sales and Marketing	Contractors
Human Resources	Customers	Directors
Shareholder	Products	
Legal and Compliance	Marketing Support	
Company Secretarial and Administration		
Public and Corporate Affairs		

Other information as may be prescribed

Section 51(1)(f)

Not applicable

Availability of the manual

Section 51(3)

Copies of this manual are available for inspection at the reception desk of Net1 FIHRST Holdings (Pty) Ltd and copies can be made at a charge of R1.10 (one rand ten cents) per A4 page. Copies are also available from the Human Rights Commission, the Government Printing Works and our website.

Requests for information must be submitted in accordance with the prescribed format and must be accompanied by the prescribed fee. A list of applicable fees is attached to this manual as **Annexure A**.