



Net 1 UEPS Technologies, Inc.

MONEYLINE FINANCIAL SERVICES (PTY) LTD
3rd Floor, President Place
Cnr. Jan Smuts Ave & Bolton Rd, Rosebank
P.O. Box 2424
Parklands 2121
Republic of South Africa
Telephone: +27 (11) 343 2000
Facsimile: +27 (11) 343 2094

Moneyline Customer Survey Terms of Use

Kindly note that by completing the Moneyline Customer Survey ("the Survey") you agree to the Terms of Use thereof. Should you have any objection to the Terms of Use set out below, please do not complete and submit the Survey.

By submitting the Survey, the client confirms that the feedback provided in the Survey is a true reflection of their loan application with Moneyline Financial Service (Pty) Ltd.

Participating in the Survey is completely voluntary. An option to cancel the Survey, at any point during the Survey, is available to clients should they decide that they no longer want to submit their feedback.

What is the purpose of the Moneyline Customer Survey?

The purpose of the Survey is to gather information regarding the service received and information provided by the agents of Moneyline Financial Services (Pty) Ltd to clients.

What questions do we ask?

The questions asked during the Survey are to establish that clients were treated in the best way possible during the loan application and that all the relevant information was provided.

What do we do with the information in the Survey?

The information gathered using the Survey will be utilised to ensure that the service provided by Moneyline Financial Services (Pty) Ltd benefits its clients and provides them with all the necessary and relevant information during the loan application.

Will your information be distributed?

The information gathered in the Survey will only be used for monitoring and analysis of the Moneyline Financial Services (Pty) Ltd loan application process. At no point will any sensitive and personal information be distributed or made public. There is an option available to complete the Survey anonymously, should clients prefer that none of their details be captured in the Survey.

Can clients provide further feedback to the questions asked in the Survey?

Clients have the opportunity to provide feedback in their own words, limited to 500 characters, at the end of the Survey. A Call Back function will be made available to clients if the character limited is inadequate to provide the desired feedback.



MONEYLINE FINANCIAL SERVICES (PTY) LTD

Reg No. 1998/020799/07

*Directors: H.G. Kotzé, N. Pillay
Company Secretary: C.W. van Straaten*

